



[WWW.POOLMATES.CA](http://www.poolmates.ca)

4191 Kingston Road Toronto, ON M1E 2M5 416-282-0999 (phone) 416-282-0799 (fax) [sales@poolmates.ca](mailto:sales@poolmates.ca)

**POOL SERVICE FORM 2020**

The following is a list of services available from **Pool Mates Pool & Hot Tub Inc.**, for pool closings. We will schedule services based on availability upon receipt of service form or over the phone.

**PLEASE READ THROUGH THIS INFORMATION TO UNDERSTAND WHAT IS COVERED AND WHAT IS NOT. THANK YOU.**

**INGROUND & ABOVEGROUND POOL CLOSING**

- **CLOSING \$385.00 + HST**
- **MINI CLOSING \$225.00 + HST**
  - \*\* POOLS LARGER THAN 18X36: \$30.00 + HST ADDITIONAL CHARGE\*\***
  - \*\* SPILL OVER SPA/WATER FEATURE CLOSED WITH POOL: \$90.00 + HST\*\***
  - \*\*NOVEMBER CLOSINGS ADD \$135.00 + HST, ARE WEATHER DEPENDENT & NOT GUARANTEED\*\***

**\*\*All chemicals and parts must be supplied by Pool Mates & will be invoiced additionally as needed\*\***

**\*\*Any repairs or issues above and beyond the standard closing will be charged additionally at our service call rate of \$115.00/Hour\*\***

**WEEK YOU WOULD LIKE THE POOL CLOSED (SUBJECT TO AVAILABILITY: ) \_\_\_\_\_/2020**

**ADDITIONAL SERVICES AT CLOSING IF REQUIRED:**

- **CLEAN SALT CELL: \$30.00 + HST (INCLUDES BOTTLE OF SALT CELL CLEANER)**
- **CLEAN CARTRIDGE FILTERS: \$85.00 + HST (STORED FOR WINTER AT POOL MATES, RETURNED AT OPENING)**

**COMPLETE WINTERIZING**

- Includes lowering of the water level,
- Uninstalling deck equipment (if applicable)
- Adjusting chemical balances if necessary (Alkalinity/PH)
- Blowing out the lines, winterizing the heater, pump, and filter
- Chlorine, Winterizing Algaecide and Pool Line Antifreeze will be added at an additional cost – **please specify at booking if you do not want this service. If not specified, we will add and charge accordingly.**
- Install the winter cover.
- We do a 15-minute cleaning of the pool but if it takes longer than 15 min, **an extra charge of \$75.00 + HST will apply.**
- **All chemicals and any needed parts to be charged separately**



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**MINI CLOSE**

Customer needs to have water level lowered below the jets, and leave all their plugs/accessories out

**Pool Mates:**

- Blows out skimmer and return lines
- Winterizes equipment
- Balances water chemistry if necessary (extra charge)
- Add antifreeze and algaecide (extra charge)
- Cleans Salt Cell (\$30.00 surcharge)

**We DO NOT**

- Clean cartridges (can be arranged for us to clean at the store for \$85)
- Put cover on pool (or fill water bags etc)

**CUSTOMER'S RESPONSIBILITY PRIOR TO OUR ARRIVAL**

- Access needed to the yard (gate left unlocked, or make sure we have a key or lock combination beforehand)
- Water and electricity in the back yard, clear access to the equipment and animal feces cleaned up
- We cannot clear a green pool at closing. This should be resolved the week before the scheduled closing.
- Excessive leaves in pool will result in an extra charge.
- If we **DO NOT** have access on the scheduled day, the appointment will be rescheduled at **our** earliest convenience and a \$50.00 + HST surcharge will apply

**CUSTOMER NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_

**POSTAL CODE:** \_\_\_\_\_

**PHONE # (BEST ONE TO REACH YOU AT):** \_\_\_\_\_

**EMAIL ADDRESS (FOR BILLING):** \_\_\_\_\_

**GATE CODE OR LOCK COMBINATION:** \_\_\_\_\_