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Senior RF Technician

About:

Federal Wireless Communications (FWC) and Williams Communication Services (WCS) is a dynamic; minority owned people-first essential service, providing communication solutions to a diverse portfolio of Public Safety clients from First Responders and Hospitals to Transit and Utilities. We believe that providing the best solution to our customers is just as critical as the reliability of the system infrastructure we design and implement.

Seeking:

We are seeking experienced Senior RF Service Technicians to join our talented team of professionals for our Toronto office, servicing the Greater Toronto and Surrounding Areas

Key Responsibilities:

- Install, maintain, and provide technical support and service of wireless communications equipment such as: UHF/VHF and 800/900 MHz analog and digital systems. Operating mobile, portable radio equipment, dispatch consoles, and microwave systems, using both conventional and trunked radio.
- Two-Way Radio equipment configuration, systems design, repair, removals, installations, coverage testing.
- Diagnose, troubleshoot, repair, and resolve wireless communication equipment problems with customers in a positive and efficient manner. .
- Ability to diagnose and repair public address systems and BDA systems.
- Provide hands-on and oversight of communications equipment and peripheral hardware installation such as base stations, repeaters, mobile devices, portable devices, wireless broadband devices, and CCTV equipment. Analyze and comprehend diagnostic test results in order to repair and program radios and wireless equipment.
- Deliver and execute customer Functional Acceptance Testing (FAT), perform and document results of site surveys and assessments per defined customer requirements in pre-sales delivery and post installation.
- Update software/firmware updates.
- Install coaxial and fiber-optic cabling, connectors, antennas, and couplers in accordance with customer requirements and industry standards.
- Must be team-focused with a passion to meet customer requirements and company goals.
- Some travel and on-call hours will be required.

— A proud member of —

Qualifications:

Must have a valid driver's license and clean abstract.

3+ years of Service Technician experience diagnosing, repairing, programming, and installing equipment in the 2-way radio wireless and /or communication field.

Strong communication and interpersonal skills

Strong time management and organizational skills with attention to detail

Environment:

Federal Wireless Communications (FWC) and Williams Communication Services (WCS) and its employees share a belief in core values of respect and inclusion with a focus of enhanced customer service for our clients.