

# CURRICULUM VITAE 2017

Susan O'Quinn MSW, RSW

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## **ACADEMIC PREPARATION:**

**Master of Social Work**, University of Toronto, Toronto, Ontario, 2003  
Concentration: Individual, Family and Group Clinical Interventions

**Bachelor of Social Work**, Memorial University of Newfoundland, St. John's, NF, 2000

**Bachelor of Child Study**, Mount Saint Vincent University, Halifax, Nova Scotia, 1994  
Concentrations: Developmental Disabilities and Program Development

## **PROFESSIONAL EXPERIENCE:**

**EXECUTIVE DIRECTOR/Owner**, 2010- Present

Family Help Online [FMLYHLP] Inc, Canada

- Coordinate and deliver fee based online, telephone and face-to-face social work, child development & individual / family support services.
- Manage day-to-day business & clinical delivery responsibilities.
- Develop & manage customer relationships, partnerships and contracts.
- Approved provider for Health Canada (EAS/NIHB/IRS programs), Therapy Online, Homewood Human Solutions, FSEAP-Kingston & WES for Youth.
- Research Rater, Cyber Counselling Rating Scale Project, University of Toronto, Faculty of Social Work

**AFFILIATE eCOUNSELLOR**, 2006- 2010

World Wide Therapy Online, CANADA

- Provision of Online Counselling for Individuals and Employee Assistance Programs. Brief Solution focused therapy and psychosocial assessments with adults.
- Contributing author in journal publication.

**SOCIAL WORKER /Infant Development Consultant**, 2000-2009

Infant & Child Development Peel, Trillium Health Centre, Mississauga, ON

- Assist with development and delivery of the Canadian Clinic for Adopted Children with Dr. Angelo Simone, Trillium Health Centre.
- Delivery of family centered, home-based early intervention program services to families of young children (0-5) with bio-psycho-social risks or established conditions.
- Complete bio-psycho-social & developmental assessments for child and family intervention, recommendations and treatment planning.
- FASD screening, assessment & family guidance. Success by Six Community project.

**SOCIAL WORKER (Student Placement)**, 2002-2003

Children's Assessment & Treatment Centre, Oakville, Ontario

- Clinical social work interventions with children, youth (0-18) and their families within the context of a children's mental health agency mandate.

**CHILD MANAGEMENT SPECIALIST/ BEHAVIOR MANAGEMENT SPECIALIST**, 1994-2000

Direct Home Services Program, Health & Community Services Western (formerly Dept of Social Services), Stephenville & Port aux Basques, NF

- Early intervention program delivery (home based) to families of young children (infancy to school aged) with significant developmental delay(s) and disabling conditions. Behavior modification program delivery (home based) to families of individuals who are developmentally delayed and display maladaptive behaviors (school age and above).

- Completion of developmental, environmental and behavioral assessments.
- Development of skill teaching and behavior modification programs, professional consultations, and multidisciplinary service coordination.

**SOCIAL WORKER (student placement),** January 1999 –May 1999

Sexual Abuse Community Services (SACS), Health and Community Services  
Western, Stephenville, NF

- Developed and co-facilitated group treatment model for young boys affected by sexual abuse.
- Co-facilitate group treatment model for women exiting violent relationships.
- Provided individual & family counseling to adult survivors of child sexual abuse. Trauma counseling with incarcerated men.

**SUPPORT WORKER,** October 1991- May 1994

Gateway Homes Incorporated, Halifax, Nova Scotia

- Provided support and assistance to developmentally delayed de-institutionalized adults living in a residential group home.
- Personal care, medications, daily routines, promoting community inclusion.

**YOUTH COUNSELLOR (student placement),** winter 1994

Barnett House –Independent Living Transition Home. (female youth, CAS wards)

- Assisted and supported problem solving and independent living skills.
- Assisted with completion and modeling of desirable behaviors, counseling and peer supervision.

**CHILD COUNSELLOR (student placement),** fall 1993

Bryony House – Transition House for Battered Women and their Children. Halifax, Nova Scotia

- Teaching and guiding children using V. Axline's play therapy model.
- Encouraging positive mother, child and sibling interactions.

**RELATED EXPERIENCE**

- Adoption Council of Ontario working group of Developmental Trauma, Toronto, 2016-
- Member, Valley Infant Parent Program Peel Advisory Group, Mississauga, 2007-2008
- Member, Ontario Community Champions Network (North American Council on Adoptable Children-NACAC, & Adoption Council of Ontario), Toronto, 2006-2007
- Chairperson, Success by Six Peel- Addiction sub-committee, ON, 2004-2006
- Member, Hope Place (woman's addiction treatment) Advisory Committee, ON, 2005
- Chairperson/founder, Bay St. George Autism Committee, Stephenville, NL 1998
- Secretary, Mental Health Advisory Committee, Channel, NL, 1995-1997
- Teaching Assistant, [student] Sir Frederick Fraser School for the Blind, Halifax, NS, 1993.
- Teaching Assistant, [student] Joseph Howe Primary School, 4+ program, Halifax, 1992
- Daycare Worker, [student] Maritime Life Infant Child Care Program, Fall, Halifax, 1991
- Respite Worker, Right Futures Project, NF & Halifax Children's Aid Society, NS 1991-94
- Private Caregiver for 13yr old male diagnosed with Autism. Halifax, 1990-1991.
- Private Caregiver for 5yr old boy diagnosed with Hydrocephalus, Stephenville, Summer 1990.
- Attendant Care Worker, 13yr old female diagnosed with Cerebral Palsy. Department of Social Services, Stephenville, NF. 1988-1990
- Supportive Co-worker, Bay St. George Employment Corporation (Integrated Employment), Stephenville NL. Summer, 1989
- Youth Board Director, Bay St. George Association for Community Living, NL, 1986-1988