

# Hansen Software

C O R P O R A T I O N



Call Accounting offers the best in telephone call accounting solutions that let management clearly identify how employees utilize their time for business and non-business purposes, helping prevent productivity loss, improve customer service and, ultimately, increase the bottom line.

Telephone usage costs are one of the largest monthly expenses for any organization, and almost always the one with the least amount of control. Efficient use of a call accounting system can provide valuable information on how this expensive resource is being used - or misused.



## *General Business & Sales Groups...*

- Increase Productivity by Monitoring Individual Activity
- Monitor All Call Activity to Eliminate Misuse and Abuse
- Enable Emergency and/or Custom Alert Notification
- Monitor Trunk Activity to Analyze Line Traffic
- Allocate Telecommunication Costs by Department
- Track Incoming Calls to Ensure Advertising Campaigns are Profitable
- Telephone System Data Collection and Call Alerts



## *Professionals...*

- Provide Real-time Cost Recovery
- Eliminate Costly Data Entry
- Detect Misuse and Abuse From Administration Extensions
- Export Calls to Popular Legal or Accounting Billing Software
- Generate Revenue by Recovering Costs
- Telephone System Data Collection and Call Alerts
- Allocate Communication Costs to Specific Departments
- Monitor Trunk Activity to Analyze Line Requirements

## *Multi-Site Offices...*

- Allocate Telecommunications Costs
- Monitor Trunk Activity to Analyze Line Requirements
- Monitor all Call Activity to Decrease Telephone Abuse
- Allocate Telephone Costs and Equipment Charges to Departments and Divisions
- Process Data on Site or at Head Office Location



## *Multi-Tenants...*

- Manage Company Telecommunications Costs
- Allocate Telephone Costs by Department or Company
- Generate Revenue with Flexible Surcharge Capabilities
- Monitor Trunk Activity to Analyze Line Requirements
- Manage Equipment and Service Charges
- Provide Emergency and/or Custom Alert Notification
- Telephone System Data Collection and Call Alerts

## *Retirement & Care Facilities...*

- Recover Costs by Applying Recurring (monthly) and Non-Recurring (one time only) Charges to Residents
- Telephone System Data Collection and Call Alerts
- 911 Call Alert
- Monitor Trunk Activity to Analyze Line Requirements
- Generate Revenue with Flexible Surcharging Capabilities
- Bill for Long Distance Phone Usage
- Flexible and Detailed Reporting for Monitoring your Administrative Extensions



## *Hardware Specs...*

IBM Compatible Personal Computer with:

- Microsoft Windows 2000, XP, Vista & Windows 2003 Server
- CD ROM and Minimum 512 MB RAM
- 1 COM Port Dedicated for SMDR (unless collecting TCP/IP)
- Remote Internet Access for Technical Support
- Minimum 10GB Hard Disk Free Space
- Multi-Sites Must be on a LAN or WAN or Require Additional Hardware
- Multi-Site Requirements are Same as Above
- CASH+ Does Not Require a Dedicated PC



*The Preferred Call Accounting Solution*