



Report of the Kingston Area Taxi Commission

Spring 2022

Executive and Commissioners:

Joseph Dowser, Chair
Steve Fraser, Vice-Chair
Dianne Aziz, Secretary/Treasurer
Simon Chapelle, Member, City of Kingston
Mike Budarick, Member, Loyalist Township
Joseph Abreu, Commissioner
Renee Belize, Commissioner

The Commission welcomes its two newest members, Joseph Abreu and Renee Belize. Joseph and Renee joined the Commission late last year.

Services to the Industry and Public

KATC Automation:

The Commission is working on a new platform to better serve the industry and public.

There will be a number of new features including:

- Automated due date reminder via email, including but limited to renewals, safeties, inspections
- Member Portals, where Drivers and Plateholders can log into their secure account via a username and password and access their data.
- Broker Portals, where Brokers can log into their secure account and access real-time data of members operating under their company flag.
- Online payments, used for the payment of various items including renewals, fees, and dues.
- Online file submissions, where members can submit their required information such as safety and insurance certificates, and vehicle ownership.

The Commission will be offering training videos on line to enable members to learn how to use the platform and familiarise themselves with the new system. The Commission is moving into the final stages of this project with a “go live” date in late Spring.



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12-1201 Division Street, Kingston, Ontario, K7K 6X4

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Email: info@katc.ca

[KATC Website Enhancements:](#)

The Commission website continues to evolve with added enhancements and functionality for both Industry Members and the Public. The website now offers sign-up portals where individuals can join to receive our eCommunications via email, request delegations, plate verification and more. The Commission encourages everyone to sign up to ensure to important information.

[KATC Community Centre:](#)

The Commission has a new Community Centre telephone number (877) 613-TAXI (8294) providing the Industry and Public with access and support. When members of the Industry of Public reach this number they will be greeted by an automated IVR System where they can select from options that direct their call to the appropriate department including reporting of concerns or compliments, make requests and offer suggestions, submit voicemail answers to surveys requested by the Commission or its Committees, and more. This system will be operational by March 31, 2022.

[New Taxi Plate and Validation Tags:](#)

The Commission approved a new design of the taxi plate and added validation tags, with all design and production costs paid by the Commission. These new plates and tags provide increased security features and visibility including:

- Multi-layered colours and graphics
- Larger plate numbers
- Serial numbers for both plate and tag
- Month and Year colour coded expiry dates
- QR Code



Transportation Network Company By-Law

Kingston City Council passed a motion on February 16, 2022 as follows:

“That Council agree in principle to the transfer of administration of By-Law Number 2022-06, A By-Law to Regulate and License Transportation Network Companies in the City of Kingston, to the Kingston and Area Taxi Licensing Commission (“KATC”), subject to the negotiation of a service level agreement satisfactory to the Director of Legal Services; and

That Council direct staff of the Legal Services Department to negotiate the service level agreement with KATC and to return to Council for approval and to prepare such by-law amendments as may be required to implement the transfer of administration of By-Law Number 2022-06 to the Kingston and Area Taxi Licensing Commission”

The Commission is working with the City on the Service Level Agreement.

Strategic Planning

The Commission completed its strategic planning progress in late February.

Driver ID Card

The Commission approved and will pay for a new Driver ID for drivers to place in their cars.

Taxi Fares

In response to concerns raised by the Industry about increased gas costs and general inflation, the Commission convened a special meeting on March 23, 2002 to consider submissions from the Industry and Public on increases to fares and the associated drop rate. The consensus was that there urgently needed to be an increase to assist the industry in dealing with these costs. The Commission passed a Motion to amend their Schedule A, Taxicab Fare and Rates to increase rates and fares in a number of areas. (New Schedule A appended).



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Fiscal Management

The Commission approved their 2022 budget at their February meeting. The emphasis is on managing Commission funds prudently.



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KINGSTON AREA TAXI COMMISSION BY-LAW NUMBER 2

SCHEDULE A TAXICAB FARE AND RATES (Amended by By-Law 22-006)

The rates or fares to be charged by the Brokers, Plateholders, and Drivers of Taxicabs from a point within the Area of the Commission to any point within the Area of the Commission or from a point within the Area of the Commission to a point within five (5) kilometres beyond the Area of the Commission shall be calculated as follows, inclusive of Harmonized Sales Tax.

1. If the Taximeter is not on, the ride is FREE.
2. Distance travelled, number of passengers, and waiting time:
 - (1) For the first 135 metres or part thereof \$4.50
(As of June 1, 2022, \$0.25 directly to Taxicab vehicle owner)
 - (2) For each additional 135 metres or part thereof \$0.35
 - (3) For each additional passenger in excess of one \$0.50
(Charge does not apply when specific request for van for passengers)

****additional passenger surcharge does not apply to children twelve (12) years of age or younger when in the company of an adult or to Personal Care Attendants for Disabled Passenger(s).***

 - (4) For waiting while under engagement for each twenty-five (25) seconds \$0.35
3. Baggage:
 - (1) For use of trunk or storage area \$0.50



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(2) Briefcases and parcels of comparable size NO CHARGE

(If loaded or unloaded by passenger)

(3) Manual wheelchairs, including loading and unloading by Driver NO CHARGE

(4) Service Dogs accompanying Special Needs Individuals NO CHARGE

(5) Walkers used for medical reasons NO CHARGE

(6) Large Items (e.g. bicycles, skies, etc.) SEE BELOW

At the discretion of the Driver, to be agreed upon between the Driver and Passenger(s) before commencement of the trip, but no less than \$2.00

(7) Delivery of any parcel or document where no passenger is carried \$8.25 (minimum)

(8) Parcels bigger than three cubic feet (.085 cubic meters) or over 60 lbs (27 kg) in weight are not covered by this tariff rate and any additional charges for these items should be agreed upon prior to the start of the trip.

(a) Pursuant to clause 2(8), Parcels or Items in excess that are deemed by the Taxi Operator in their sole discretion to be part of "moving in to or out of" a residence or commercial property are not covered by this tariff rate and any additional charges for these items should be agreed upon prior to the start of the trip.

(9) Senior Citizens producing a valid Senior Citizens Privilege Card will be exempt from additional charges for oversized items as set out in Section 3(6)

4. Specific requests for vans for passengers \$2.50

(no fee for additional passengers in excess of one)

5. The Driver of a Taxicab shall pre-arrange the fare with the customer prior to commencement of the trip for flat rate trips which originate within the Area of the Commission and end more than five (5) kilometres beyond the Area of the Commission.



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6. Hourly Rental - Repealed February 2021

7. Cleaning Fee

(1) Extensive cleaning charge (inclusive of all labour and applicable taxes), which
may be charge in the event of unusual sanitary accidents caused by a passenger \$80.50

****the extensive cleaning charge must be shown on the printed receipt from the
Taximeter.***

8. Cancellation Fee

(1) A cancellation fee of \$3.00 is payable to the driver if the driver reaches the pickup location
before the customer has cancelled their Trip through the dispatcher