



Summerland Curling Club (SCC) Privacy Policy – January 12, 2024.

The Summerland Curling Club is committed to collecting, using, and disclosing your personal information responsibly and to maintaining the accuracy, confidentiality, and security of such personal information.

Personal information tells us specifically who you are, such as your address, telephone number and email address.

We have adopted the following privacy policy that guides how we collect, use, and disclose personal information about our members and prospective members. Our intent is to balance our legitimate business interests in collecting, using, and disclosing your personal information against your reasonable expectations of privacy.

1. Definitions In this policy:

"Business" means the business of operating the Summerland Curling Club which includes the Web site;

"Membership" means a membership in the Summerland Curling Club; "we", "us", "our" and the "Club" refer to the Summerland Curling Club Limited, located at 8820 Jubilee Rd E, Summerland, BC and/or www.Summerlandcurling.org;

"Web site" refers to the web site found at www.Summerlandcurling.org;

2. Collection of Personal Information:

Our primary purpose in collecting personal information from you and about you is to ensure the provision of high-quality products and/or services. We only collect personal information from and about you that we consider necessary for achieving this purpose and to permit us to conduct the Business diligently.

3. Use of Your Personal Information:

We may use the personal information we collect from and about you to:

- ensure the provision of high-quality membership services.
- inform you about online and offline offers, membership services, updates, and events (including expiry and renewal of your Membership).
- establish and maintain communication with you.
- assist us in complying with legal and regulatory requirements.
- invoice you for products and/or services.
- collect unpaid accounts.
- We may also use your personal information as may be described to you at the time of collection. We may compare and review your personal information for accuracy. We may use personal information about you, in a non personally identifiable manner, to improve our marketing and promotional efforts, to analyse Memberships, to improve our content and product offerings, and to customize our Web site's content, layout, and services.

These uses are to enable us to improve the Business and to better tailor the Business to meet your needs.

4. Disclosure of Personal Information:

As a matter of policy, we do not sell, rent, or lease any of your personal information to third parties. However, there are a variety of circumstances where we may need to disclose some, or all, of your personal information, including the following:

- We may disclose your personal information to an individual who, in our reasonable judgement, is seeking the information as your agent. For example, we may provide your personal information to your legal representative if we are satisfied that the individual is requesting the information on your behalf.
- We may disclose your personal information as may be required by law.
- We will provide your personal information to curling governing bodies, such as Curl BC, if we are required to do so.

5. Access, Review, Change and Destruction of Your Personal Information:

You may access, review and/or change the personal information we have in our files by submitting a written request to do so to our Privacy Information Officer (President) at info@Summerlandcurling.org. Upon your written request, we will proceed with the changes to your information that we have on file, as soon as reasonably possible and in accordance with our internal policies and applicable law. Notwithstanding the foregoing, we will retain in our files some personal information to enable us to collect any unpaid accounts and/or as may be required by law.

6. Other Information Collectors:

Except as otherwise expressly included in this Privacy Policy, this document only addresses the collection, use and disclosure of personal information we collect from and about you. To the extent that you disclose your personal information to other parties, different rules may apply to their collection, use or disclosure of such personal information. Since we do not control the privacy policies of third parties, you are subject to the privacy policies of such third parties.

7. Protecting Your Privacy:

The personal information that is retained by us is kept in a secure environment and we use reasonable procedural and technical safeguards to protect your personal information against loss, theft and unauthorized access or disclosure. While we employ many different security techniques to protect such data from unauthorized access by users inside and outside the Club, we cannot ensure perfect security, particularly in relation to the Web site.

8. Amendments to This Policy:

We may amend this Privacy Policy at any time by mailing (including regular mail and email) any amended terms to you or by posting the amended terms on the Web site or at the Summerland Curling Club. All amended terms shall automatically be effective five days (5) days after mailing or on the date of posting.

9. Handling Complaints:

If the SCC receives a complaint about how an individual's personal information has been handled, the complaint will be directed to the Privacy, Compliance and Training Branch of the BC Government.