

Custom Transport Accessibility Plan:

General

Our Operations Manager is responsible for receiving feedback on behalf of Custom Transport Ltd. The public can communicate with us to provide feedback or request information through one of the following formats.

Email: jobs@custom.ca

Mail or in person: 65 Lawson Crescent, Winnipeg MB R3P0T3

Phone: 204-255-1296

Section 5 of the ACA

(a) Employment

- Barrier
 - There is room to improve our understanding of various disabilities and the ways in which we can make our Company more accessible and accommodating of those needs.
- Actions
 - Discuss accessibility improvements more during routine meetings with Safety and Compliance officers.
 - Determine the ways that management can support current or prospective employees and make any necessary adjustments

(b) Built Environment

- Barrier
 - Improve the communication between employees and management regarding any accessibility improvements needing to be made.
- Actions
 - Ensure that employees, both current and prospective, are able to express their needs efficiently to management for any accommodations they may need in their workspace.

(c) Information and Communication Technologies (ICT)

- Custom Transport Ltd. outsources its IT, and can contact the company who provides those services should we need any adjustments to be made.

(d) Procurement of Goods, Services and Facilities

- Barrier
 - Improvements could be made with regards to consideration of potential accessibility requirements when buying goods.
- Action
 - Incorporate accessibility checks when purchasing goods.

(e) Design and Delivery of Programs and Services

- Barrier
 - A clear means of communication between employees and management regarding accessibility considerations for the design and delivery of programs and services must be implemented.
- Action
 - Clarify the ways in which management can ensure accessibility needs are considered and how it can be communicated efficiently to ensure proper implementation.

(f) Transportation

- As this section refers to the transportation of people rather than goods, it does not apply to Custom Transport Ltd.

Consultation

We have developed this Accessibility Plan in consideration of both current employees and potential future employees who have disabilities. We have taken in feedback from employees regarding these matters in the past and will continue to do so going forward. We are committed to maintaining and improving communication between management and employees regarding these matters.