

## N'AMERIND FRIENDSHIP CENTRE SURVEY

The N'Amerind Board of Director is developing a new **Strategic Plan**. The goal is to establish a plan that will serve as a guide for the Board and Staff when working with the London Indigenous community. The following survey is an important way to have your voice heard and contribute to shaping our shared future.

This survey will only take approximately 10 minutes to complete.

This survey is available from reception at the Centre or on-line at: <http://namerind.on.ca>

The survey is open to everyone, including:

- N'Amerind members
- Children, youth, adults and seniors who have received services from N'Amerind
- Staff and volunteers
- Board members
- Community service providers
- Donors and funders
- Interested Indigenous community members
- Interested community members

The questions are straightforward and mostly multiple choice, with a few questions allowing space for written feedback.

If there are any questions you do not have an answer to, please select "not sure" or simply skip the question.

### PRIVACY

Rest assured, your privacy will be protected. This survey is anonymous and the results will be gathered and analyzed. Individuals cannot be identified. It is possible that excerpts from your anonymous comments may be included in a report that summarizes the survey results, However, we will not use, or will disguise or redact information that could be used to identify you.

Please do not "self-identify" by writing your name or other identifying information in the comments section. If you want your ideas, comments, or concerns known as having come from you, please contact the N'Amerind receptionist.

Thank you for sharing your thoughts with us. We appreciate your time, interest, and assistance.

### 1. **Our current Mission Statement.**

“The N'Amerind Friendship Centre is a non-profit organization committed to the promotion of physical, intellectual, emotional and spiritual well-being of Indigenous people and in particular, urban Indigenous people.

The commitment is realized through the implementation of culturally relevant programs aimed at social recreational and educational needs; at developing leadership, at increasing awareness levels of Indigenous heritage, establishing resources for community development and in promoting the development of urban aboriginal self-governing institutions.”

Do you feel this vision is still relevant? **Not sure** **Yes** **No**

Do you have suggestions to improve this statement? If yes, please provide your comments.

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**2. Our Vision is “Building a Community that empowers and serves urban Indigenous Peoples”.**

Do you agree with vision statement? **Not sure** **Yes** **No**

Do you have any changes you would like to suggest? If yes, please provide your comments.

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**3. Our Core Objectives are: To provide advocacy, social, cultural and educational programming for the Indigenous community?**

Do you agree with these objective **Not sure** **Yes** **No**

Do you have any changes you would like to suggest? If yes, please provide your comments.

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**4. Our strategic goal for Programs and Services is to meet identified service delivery needs in the urban Indigenous population in London area.**

Do you feel that we are? **Not sure** **Yes** **No**

What do you feel is missing? If you have any changes you would like to suggest, please provide your comments.

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**5. Do you participate in programming? If yes, which program? \_\_\_\_\_**

If no, is there a reason? \_\_\_\_\_

Do we not have the services you need? \_\_\_\_\_

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Is the Centre difficult for you visit or contact? **Yes** **No**

If Yes, why? \_\_\_\_\_

Are there other reasons? \_\_\_\_\_

**6. If you have visited N’Amerind, was your visit a pleasant experience?    Yes                      No**

Did you find the Centre welcoming?                      **Yes                      No**

Did we meet your needs?                      **Yes                      No**

How would you rate your last visit to the FC?

Please rate us on a 10- point scale where 1 out of 10 is very unsatisfactory and 10/10 is Excellent.

**1            2            3            4            5            6            7            8            9            10**

**7. How did you hear about N’Amerind?    Word of Mouth            Referral            Website**

**8. What do you think is missing from N’Amerind?**

In Programs                                      **Not sure                      Yes                      No**

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In Services:                                      **Not sure                      Yes                      No**

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\_\_\_\_\_

In Events:                                      **Not sure                      Yes                      No**

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**Any Last Comments:**

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Thank You!