



PHASE 5 MEMBER PORTAL

Kingston Area Taxi Commission – Tel: 613-546-3763 – Email: support@katc.ca

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Exciting News...

The Kingston Area Taxi Commission has moved into phase 5 of the new database and self-serve member portal system. On Monday, many of you received an email inviting you to sign into your personalised member portal.

This new and interactive app brings many of our services to you wherever you are, day or night. With 24/7 access to your member account, you can now update personal information, renew your licenses, make payments, request support, and so much more! All these services without having to take from your precious time to visit the KATC Office.

Life is already complicated. Taxi licensing doesn't have to be. We built this from the ground up for you, to make taxi licensing easier and more convenient so that you can focus on what really matters.

If you haven't already done so, please take a moment to log in to your member profile via the weblink found in your invitation email. Once logged in to your account, click the "Profile" button and update and confirm your personal information for accuracy. Should any information in your portal be incorrect or missing, please email support@katc.ca as soon as possible.

**Brokers and Plateholders – Please also confirm your registered taxi plates via the "Plates" button.*

Didn't receive an invitation email? Have no worries! Visit www.katc.ca/member where you can self-register by clicking the "Not a member" link on the login page. After doing so, simply answer a few quick questions to verify your information and within a few days you will receive your personalised invitation email.

This new Taxi Commission is working to serve the modern taxi industry in thoughtful and innovative ways. As always, we welcome your comments and questions.

Joseph Dowser
Chair
Kingston Area Taxi Commission