NOVEMBER 2023

- **ACCESS RESOURCES**
- 981 Borden Ave.
- P: 250-763-2217
- F: 250-763-2404
- E: info@accessresources.ca
- F: Access Human Resources Inc.
- W: www.accessresources.ca

Inside this issue:

Mark Your Calendars	2
Annual Feedback Survey	2
Annual Holiday Open House	3
This & That	4
Say Cheese	5

THE SCOOPS

A little of what we've been up to:

WELCOMES:

Please join us in welcoming **Terry Hill, Camryn Brown, Addy Labro and Alex Wilkes** in Residential Support.

FAREWELL:

We say goodbye to **Kevin Barker** in Community Support as he begins his travel adventures with his family. We wish you all the best!

REMINDERS:

- Winter weather is upon us, so just a reminder to make sure you are dressed for the weather and have a dry pair of indoor shoes/slippers stored at the office. (Make sure they are labelled so they don't get misplaced)
- Feeling Under the Weather?
 Cold and Flu Season is upon us and we ask all service recipients to please stay home when they are sick, to reduce the spread of

illness. If you are showing signs and symptoms such as: fever, cough, runny nose, vomiting, upset stomach or diarrhea etc. please stay home. If you arrive to supports or programs displaying these symptoms, we will contact your family or Home Share Provider to come pick you up. We want everyone to be healthy and minimize spreading illness to others.

Lost & Found! Are you missing some of your items? There are some gloves, a jacket, water bottles, lunch containers and other miscellaneous items around the office that belong to someone. Let us know if you're missing something and we can try to send it home with you. Make sure your items are labelled please.

MARK YOUR CALENDARS

"Joy is the Happiness that doesn't depend on what Happens"

- David Steindl-

Rast

•

- Here are some important upcoming dates:
- Tuesday November 28th -PRC Winter 2024 Guide available online
- Friday December 1st -PRC Christmas Dinner & Dance (make sure you get your tickets early)
- Friday December 8th-PRC Winter 2024 Registration @ 10:00 a.m.
- Thursday December 14th -Annual Holiday Open House from 11:30-2:00 p.m.

- Friday December 22nd - Access is closed @ 1:00 pm. for Christmas closure
- <u>Tuesday January</u>
 <u>2nd, 2024</u> Access is
 re-opened, Happy
 New Year!



ANNUAL FEEDBACK SURVEY

Thanks to everyone who participated in our **Annual Feedback Survey**. We loved the feedback and reading all the comments which allows us to see what we're doing well and where we can improve.

Congratulations to our Prize Draw Winners:

- Leigh Knapp Community Support & Ladies Day Participant
- Aiden Keenan TSN Participant
- Brian Makasoff MAC Program & Men's Group Participant
- Nakita Jones Community Support Participant

Annual Holiday Open House

We're pleased to be hosting our **Annual Holiday Open House** at Borden Ave. on **Thursday, December 14th. from 11:30-2:00 p.m.**

Please join us for some lunch, holiday treats and a visit. We will be serving Beef and Vegetarian options. We look forward to seeing everyone and showcasing what we've been up to.



ACCESS RESOURCES

THIS & THAT

CHRISTMAS HOLIDAY CLOSURE

Access Resources annual Holiday closure will be from Monday December 25th, 2023 - Monday January 1st, 2024, inclusive. Supports and Services will resume on Tuesday January 2, 2024.

Our final day of services will be <u>Friday, December 22nd. and we will be closing @ 1:00 p.m.</u> to allow us to sanitize and clean the office and be prepared for our re-opening in the New Year.

PRC WINTER 2024 PROGRAM REGISTRATION

We know how popular the PRC Adaptive Programs are. Just a reminder that the Winter 2024 Guide will be available online by **Tuesday November 28th** and the online and in person registration will be on **Friday December 8th @ 10:00 a.m.**

SHOUT OUTS!

A big Thank You to <u>Total Restoration</u> and our <u>Project Coordinator - Raul Campos</u> as they were on site within the hour when we experienced a flood at the office in early June. They were amazing to work with and made the process smooth and seamless. We're almost back to the normal around the office and we thank everyone for their patience and flexibility as we shuffled between offices and shared spaces.

Thank You to **Debbie McNaughton at NuFloors.** She was a dream to work with and is knowledgeable and efficient.

Thank You to Liam at Red Giant Mechanical as he assisted with the installation of our new Hot Water on demand tank.





















