



WWW.POOLMATES.CA

4191 Kingston Road Toronto, ON M1E 2M5 416-282-0999 (phone) 416-282-0799 (fax) sales@poolmates.ca
73 Railside Road, Unit 12 Toronto, ON M3A 1B2 416-755-6875 (phone) 416-755-7616 (fax) info@poolmates.ca

POOL SPRING ORDER FORM 2021

The following is a list of services available from **Pool Mates Pool & Hot Tub Inc.**, for openings, and ongoing pool maintenance. To help us facilitate a busy spring season, please indicate which services you require, and return your form as soon as possible. We will schedule services based on availability upon receipt of service form or over the phone.

INGROUND & ABOVEGROUND POOL OPENING

- **COVER REMOVAL ONLY \$349.00 + HST**
 - We will require access to the backyard (gate left unlocked, or make sure we have a key or lock combination beforehand), water and electricity.
 - Any obstructions such as patio furniture or other items blocking our access, as well as animal feces need to be removed prior to our arrival

- **COVER REMOVAL AND START UP ONLY (NO VACUUM): \$425.00 + HST**
 - **1st Visit** – Cover Removal
 - **2nd Visit** - Requires the pool to be filled ¾ up the skimmer and electricity to the equipment pad.

- **COVER REMOVAL, START UP AND INITIAL VACUUM: \$475.00 + HST**
 - Prior to scheduling your start up and initial vacuum, the pool water level needs to be ¾ up the skimmer, the deep end floor clearly visible and electricity to the equipment pad. Please note that some pools will require a second or third vacuum depending on amount of debris under the cover. Subsequent visits will be billed at our hourly vacuum rate if requested.

- **If we DO NOT have access on the scheduled day, the pool is not at the correct operational level when we return for start up, or we cannot clearly see the deep end floor, the appointment will be rescheduled at our earliest convenience and a \$50.00 + HST surcharge will apply.**

**** POOLS LARGER THAN 18X36: \$35.00 + HST ADDITIONAL CHARGE****

**** SPILL OVER SPA/WATER FEATURE OPENED WITH POOL: \$85.00 + HST****

All chemicals and parts must be supplied by Pool Mates & will be invoiced additionally as needed

****Any repairs or issues above and beyond the standard opening, will be charged additionally at our service call rate of \$115.00/Hour****



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ADDITIONAL SERVICES AT OPENING IF REQUIRED:

- CLEAN CARTRIDGE FILTERS: \$75.00 + HST
- ADDITIONAL VACUUM \$99.00 + HST (BILLED HOURLY, 1 HOUR MINIMUM)
- **HEATER START UP – CALL MILLER HEATING AT 416-616-1809, COMMUNITY GAS HEATING & AIR CONDITIONING 416-208-7545 OR JESCO GAS SERVICES 905-673-9090 DIRECTLY** (Note: Pool will need to be at full operational level and running prior to scheduling appointment for heater) Pool Mates cannot manage their scheduling as they are independent contractors. **Billed Separately by contractor.**

IN SEASON POOL MAINTENANCE:

- **WEEKLY SERVICE: \$79.00/HR + HST (1 HOUR MINIMUM CHARGE)**
- **VACATION VACUUM/ONE OFF VACUUM CALL: \$99.00/HR + HST (1 HOUR MINIMUM CHARGE)**
- **POOL CHECK: \$55/HR + HST (1 HOUR MINIMUM CHARGE)**

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POOL OPENING

- Drain and Clean winter Cover, prepare for summer storage (Cover will be left out to dry before storage)
- Remove all leaves and other garbage into bags for pickup and taken to street
- Clean waterline and coping
- Clean deck where cover was overlapping
- Replace all deck equipment
- Start up the system where ordered (Excluding Heater)
- Check & tighten all connections within the pump/filter/heater system
- Skim and brush pool
- Test & Balance the pool water
- Initial vacuum of pool where ordered
- Salt cells will be left unplugged to follow manufacturer recommendations if water temperature is below 18C/65F

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VACUUM CALLS

- Skimming and cleaning the surface of the pool and waterline,
- Vacuuming the pool
- Testing and adjusting of chemical levels
- Filling automatic chlorine feeders
- Cleaning skimmer and pump baskets
- Backwashing of the filter if necessary or applicable

All chemicals and parts must be supplied by Pool Mates & will be invoiced additionally as needed

POOL CHECK

- Testing and adjusting of chemical levels
- Filling automatic chlorine feeders
- Cleaning skimmer and pump baskets
- Backwashing of the filter if necessary or applicable

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** This service **does not include** skimming, filter cleaning(cartridge), or vacuuming

HEATER START UP

- **CALL MILLER HEATING AT 416-616-1809, COMMUNITY GAS HEATING & AIR CONDITIONING 416-208-7545 OR JESCO GAS SERVICES 905-673-9090 DIRECTLY**

(Note: Pool will need to be at full operational level and running prior to scheduling appointment for heater) Pool Mates cannot manage their scheduling as they are independent contractors.

Billed Separately by contractor.

CUSTOMER NAME: _____

ADDRESS: _____

CITY: _____

POSTAL CODE: _____

PHONE # (BEST ONE TO REACH YOU DURING THE DAY): _____

EMAIL ADDRESS (FOR BILLING): _____

GATE CODE OR LOCK COMBINATION: _____

WEEK YOU WOULD LIKE THE COVER REMOVED (SUBJECT TO AVAILABILITY:) _____