

MENTAL HEALTH RIGHTS COALITION



103-100 Main St

Hamilton, ON

L8N 3W4

Job Listing – July 2024

Position: Part time/Relief Peer Support Worker

Position Summary

Peer Support Workers report directly to the Executive Director, and are responsible for:

- Maintaining confidentiality agreement in regard to all aspects of MHRC
- The daily operation and priorities of the drop in which involves:
- Welcoming members and visitors
- Maintaining a friendly, safe and clean environment for all who visit the drop in
- Carrying out scheduled program activities
- Answering the phones
- Keeping attendance
- Mentor volunteers
- Source information for members via computer and/or resource centre
- Peer support in group or individually as the need is presented, including:
 - Providing community resources
 - Emotional support and problem solving
 - Advocacy on behalf of individuals for access to required resources
 - An introduction to a recovery support plan or recovery crisis plan
 - Support in communicating with others (family, companion, care provider, clinical staff)

Qualifications

Peer Support Workers who qualify for the position will:

- Have personal lived experience of mental illness and/or addiction as a consumer/survivor of the mental health system
- Have successfully completed the Peer Support Training Program at MHRC or another recognized CSI organization, or equivalent

- Be punctual and display excellent business manner and etiquette
- Demonstrate an ability to act as a mentor to other mental health consumers, modeling excellent communication skills, coping techniques and self-care
- Demonstrate experience providing peer support to members and in the community
- Honour and demonstrate principles of recovery-oriented mental health practice
- Demonstrate the ability to establish and maintain trusting relationships with consumers of the mental health system while maintaining appropriate professional relationships and boundaries.
- Demonstrate practical knowledge of community resources
- Demonstrate the ability to create a welcoming environment by being approachable, available and non-judgmental
- Be willing to carry out the day to day operations of a busy drop in, including scheduled programming, maintaining the drop in and resource rooms, with a minimum of supervision
- Demonstrate an ability to work as a member of a team
- Be willing to learn new skills and to take on additional duties as they arise and are appropriate.
- Attend staff meetings and trainings as required
- ASIST, safeTALK, WRAP and Mental Health First Aid Training are considered assets

Other relevant training will be considered but is not necessary for this position.

Please apply in writing with a cover letter by email, post or fax no later than **July 29, 2024** at 10:00 am.

Attention:

Judy Hoover

Executive Director

Mental Health Rights Coalition

consumer.survivor@bellnet.ca

Mental Health Rights Coalition wishes to thank all applicants. Only those chosen for an interview will be contacted. Please no phone calls.